

Demo Script

Welcome to Chat With Me. Have you ever had a heated conversation with someone and felt like they completely disregarded your opinion because they can't relate to you well? The Chat With Me web application provides a user-friendly platform that encourages a comfortable environment for users to freely express their opinions while maintaining a peaceful discourse. Our web application, "Chat with Me", allows two similar individuals to discuss differing opinions on a topic in a chat room in front of an audience or have the option to watch other chatters discuss a topic of interest as audience members. Chat With Me matches chatters based on maximum demographic similarity to facilitate an environment where chatters can best connect with their fellow chatters.

(Login Page, Profile Page)

To create a Chat With Me account, users can login with facebook. Existing users are then directed to their profile page and new users can fill out their profile page. Information from the profile page is used to match various Chat With Me users when chats are launched. For simplicity, the demo assumes we are logged into the account of an existing Chat With Me user, Emily, so once users login, they are taken directly to Emily's existing profile page.

(Chat launcher page/Chatter chat room page)

Users can launch a chat on virtually any question of any topic of interest, and have the flexibility to choose pro/con of the argument. For example you can ask a sports question such as "Are the Warriors the best team in the NBA?". Once joined in as a chatter, you are then matched with someone who best matches your demographic background and has an opposing stance on the issue.

(Join a Chat)

You also have the option of joining a chat and can do so on this page. You can see all the available and open chats and the stance you would be joining the chat as (PRO/CON). It also provides information such as the first name of the person you will be chatting with and what percent similar you are.

(Chatter similarity/differences page, Audience chat room page)

You can also join in as an audience member, and watch two other chatters discuss a topic. If users join as audience members, Chat With Me displays a series of current chat discussions. Before entering the chat, the audience member can see key similarities and differences between the chatters. To protect chatter's privacy, Chat With Me only displays broad ranges for information about the chatter. For example, Chat With Me only displays the chatter's state location rather than their specific address. Chatters and audience members have the flexibility to leave the chat room at any time. Audience members can participate by giving the chatters positive comments/emoji reactions to motivate their discussions. To encourage a peaceful discussion, audience members also have the ability to report chatters.

POSTER HIGHLIGHTS

Displayed on the poster are various highlights of the Chat With Me application prototype as well as qualitative and quantitative data gathered from extensive use study sessions pertaining to the effectiveness and usability of the application. As indicated by the data, a majority of the comments were positive, and individuals felt like they would integrate the app into their daily lives, and all said they would recommend the app to others. Some of the things we would like to accomplish in future design iterations would include allowing more audience member engagement (posing questions to chatters, more react button options), displaying popular/trending chat questions, and providing closure and summary at the end of a chat.